

Personal Alert Systems Rebate Scheme

Application for Approval

How to apply

- Step 1** Read the Personal Alert Systems Rebate Scheme information sheet (page 2) and Application for Approval form carefully.
- Step 2** Complete the Application for Approval form. A registered health professional **must** complete Section F to certify that you require, and are able to operate, a personal alert system.
- Step 3** Sign both the authority and declaration statements.
- Step 4** Submit the completed form:
 - BY EMAIL** pasrs@sa.gov.au
 - BY FAX** (08) 8226 7047
 - BY POST** **(no postage stamp required)**
Personal Alert Systems Rebate Scheme
Reply Paid 292
Adelaide SA 5001

For more information:

For information or help with filling out an application form or choosing an alert system contact one of the organisations below.

ConcessionsSA administers the rebate and can help you fill out an application form.

Web www.sa.gov.au/concessions/pasrs

Email pasrs@sa.gov.au

Phone 1300 700 169

Independent Living Centre (ILC) provides free information and advice on equipment to help individuals improve their quality of life and maintain their independence.

Phone (08) 8266 5260 or 1300 885 886

Visit ILC at 11 Blacks Road, Gilles Plains

The Catalyst Foundation aims to improve the independence and quality of life for seniors by providing free information about available services and facilities.

Web www.catalystfoundation.com.au

Email information@catalystfoundation.com.au

Phone (08) 8168 8776 or 1800 636 368 (SA Country Freecall)

Visit the city office 149 Currie Street, Adelaide



What is a personal alert system?

A personal alert system is a device that enables you to call for help in an emergency if you are unable to access or use a telephone. Alert systems are usually a lightweight pendant worn on the wrist or around the neck, with a button to alert a monitoring service in an emergency.

What is the rebate?

The scheme provides approved applicants a rebate of:

- up to \$380 for purchase and installation
- up to \$250 per year for monitoring services.

Can I choose my alert system and/or supplier?

Only **approved** alert systems provided by an approved supplier are eligible for a rebate. For a list of approved alert systems and suppliers:

Visit www.sa.gov.au/concessions/pasrs
Call 1300 700 169

Am I eligible?

To be eligible for a rebate you must:

- be aged 75 years or older (65 years or older if you are of Aboriginal or Torres Strait Islander descent)
- have a Centrelink or Department of Veterans' Affairs (DVA) Pensioner Concession Card
- be a permanent resident of South Australia
- meet the additional clinical, functional and social criteria requirements.

What are the additional criteria?

A registered health professional must certify that you meet **all** of the clinical and functional criteria.

Clinical criteria

- high risk of falls
- suffer from a major medical or chronic condition that requires an immediate and urgent response in an emergency.

Functional criteria

- have sufficient physical and cognitive function to wear and operate the alert system
- be willing to wear the alert system while in your residence and to activate it if necessary.

Social criteria

You must meet **one** or more of the following:

- be living alone
- be alone for most of the day or night
- be living exclusively with someone who is unable to get to, or use, a phone in an emergency.

Who is not eligible for the rebate?

- veterans or veterans' widows/widowers who are eligible under the DVA Rehabilitation Appliances Program
- DVA Gold Card holders
- people who live independently in a retirement village where a personal alert system, or similar service, is included in the residence contract
- people who live in supported accommodation, such as a supported residential facility or residential aged care facility.

Who is a 'registered health professional'?

Your chosen registered health professional must be one of the following:

- registered medical practitioner
- registered physiotherapist
- registered occupational therapist
- nurse practitioner or registered nurse.

Liability

The Department of Human Services and/or the Minister for Human Services are not liable for ensuring that any personal alert system is:

- appropriate for an individual's circumstances
- delivered in a timely manner and in proper working order
- installed / repaired appropriately
- used appropriately by the individual
- responded to adequately upon activation.

If your application is approved:

If your application is successful you will receive a Letter of Approval.

Purchasing an alert system

ConcessionsSA will pay the approved supplier up to \$380 towards the purchase and installation of an approved alert system. The alert system must be installed at the applicant's residential address and only one alert system is available per household.

Monitoring

ConcessionsSA will pay up to \$250 per annum towards monitoring costs. Any fees charged above this amount are the responsibility of the applicant.

If your application is declined:

If your application is declined, you will receive a letter advising you of the reasons for this decision, and who you can contact for more information or to discuss your application.

Personal Alert Systems Rebate Scheme

The rebate for the purchase of an alert system is only available to approved applicants for approved alert systems. If you buy an alert system before your application has been approved by ConcessionsSA, you will not receive a rebate for the purchase.

Section A – About you (the applicant)

Title Mr Miss Ms Mrs Other: _____

Given name(s): _____

Surname: _____

Date of Birth: _____

Residential address (exactly as it appears on your Centrelink or Department of Veterans' Affairs card)

Postcode _____

Postal address (if different from above) _____

Postcode _____

Home telephone: _____ Mobile: _____

Email: _____

Are you (or do you identify as) Aboriginal or Torres Strait Islander? Yes No

Are you a permanent resident of South Australia? Yes No - **you are not eligible**

Section B – Your income details

Q1 Are you eligible under the Department of Veterans' Affairs (DVA) Rehabilitation Appliances Program?

Yes - **you are not eligible** No

Q2 Do you hold a DVA Pensioner Concession Card?

Yes (**Gold Card holders are not eligible**) No

Q3 Do you hold a Centrelink Pensioner Concession Card?

Yes No

Q4 Enter your Centrelink Customer Reference Number (CRN) or DVA pension number:

CRN

DVA

Section C – Your living arrangements

Q5 Do you live in accommodation where a personal alert system is part of the residence contract?

Yes - **you are not eligible** No

Q6 Do you live in supported accommodation, such as a supported residential facility or residential aged care facility?

Yes - **you are not eligible** No

Q7 Do you live alone?

Yes - **go to Q11** No

Q8 Are you alone for most of the day or night?

Yes No

Q9 What is the average amount of time you spend alone a week?

_____ hours

Q10 Do you live with someone who is able to get to and use a phone in an emergency?

Yes No

If No, tick the box that best describes why they are unable to use a phone in an emergency:

limited / no English

severe physical disability

diagnosed illness / disease / disorder (provide details) _____

other (provide details) _____

Section D – Details of your personal alert system

Q11 Have you purchased a personal alert system?

Yes - **provide details** No - **go to Section E**

Name of supplier: _____

Name of system: _____

Date of purchase: **dd / mm / yyyy**

Section E – Authority and declaration - sign both sections

I _____ **authorise**
(write applicant's name)

- The South Australian Government Department of Human Services (SA DHS), to use Centrelink Confirmation eServices to perform a Centrelink enquiry of my customer details and concession card status in order to enable SA DHS to determine if I qualify for a rebate or service.
- The Australian Government Department of Human Services to provide the results of that enquiry to SA DHS.
- SA DHS and the providers of the relevant services, both past and present, to access and exchange information required for this purpose.

I understand that:

- The Australian Government Department of Human Services will disclose personal information to SA DHS including my name/address/payment type/payment status/concession card status to confirm my eligibility for rebates or services.
- This consent, once signed, remains valid while I am a customer of SA DHS unless I withdraw it by contacting SA DHS or the Australian Government Department of Human Services.
- I can get proof of my circumstances/details from the Australian Government Department of Human Services and provide it to SA DHS so that my eligibility for relevant rebates or services can be determined.
- If I withdraw my consent or do not alternatively provide proof of my circumstances/details, I may not be eligible for the rebates or services provided by SA DHS and providers of relevant services.

Your signature: _____ Date: ____ / ____ / ____

I declare that:

- I am willing to wear a personal alert system while at my residence.
- I am willing to activate the personal alert system if necessary.
- I authorise the South Australian Government Department of Human Services (SA DHS) to request access to any medical records held by my treating general medical practitioner or other health professional for the purpose of determining if I qualify for a rebate or service.
- The details I have provided on this form are true and correct, and I agree to indemnify SA DHS against any loss or damage if the details provided are incorrect.
- I will notify SA DHS immediately if the information I have provided in this application changes OR to revoke this authority.
- I authorise SA DHS officers to contact me to conduct research on the product I purchased and to use the information provided on the application form to measure and monitor the success of the scheme.
- I understand that SA DHS may conduct inspections to verify a claim. In the event that the applicant is found to have provided false information, the rebate amount must be repaid.
- I understand that the Minister for Human Services reserves the right to alter, change or cancel the scheme at any time.
- I understand that my personal information will only be used or disclosed for purposes relating to the scheme in accordance with the Government of South Australia's Information Privacy Principles. Applicants wishing to update or access the information that SA DHS holds about them should contact SA DHS.
- I understand that it is an offence against section 140 of the Criminal Law Consolidation Act 1935 to give misleading information on this document with the intention of deceiving SA DHS so as to receive a benefit.
- SA DHS may use information I have provided to check whether I am currently in receipt of, or may be eligible for, other South Australian concessions. If SA DHS determines that I may be eligible for other South Australian concessions, SA DHS can use information I have provided to contact me about my potential eligibility for other South Australian concessions.

Your signature: _____ Date: ____ / ____ / ____

Can we communicate with you on other issues, such as other government programs and services other than concessions?

Yes No

CONTINUE OVER PAGE

Section F – To be completed by a registered health professional

Answer **ALL** questions.

Q12 I am a currently practising:

Registered medical practitioner

Registered physiotherapist

Registered occupational therapist

Nurse practitioner or registered nurse

Q13 I have seen the applicant in a professional capacity for _____ years and _____ months.

Q14 Do you consider the applicant to be at high risk of falls?

Yes - **provide details** No

Q15 Does the applicant suffer from a major medical or chronic condition that requires an immediate and urgent response in an emergency?

Yes - **provide details** No

Q16 Does the applicant have sufficient physical function to operate a personal alert system?

Yes No

Q17 Does the applicant have sufficient cognitive function to wear and operate a personal alert system?

Yes No

Health professional declaration

I am a registered health professional, and my signature below certifies that:

- I have read all the information contained within this form and verify that it is correct to the best of my knowledge.
- I am not the applicant, nor an immediate family member.
- I agree to offer all reasonable assistance and records to assist the Personal Alert Systems Rebate Scheme to determine the applicant's eligibility.

Signature: _____ Date: ____ / ____ / ____

Name: _____

Provider / Registration number: _____

Employer / Organisation name: _____

Address: _____

Telephone: _____

Submit your application

BY EMAIL pasrs@sa.gov.au

BY FAX (08) 8226 7047

BY POST (no postage stamp required)
Personal Alert Systems Rebate Scheme
Reply Paid 292, Adelaide SA 5001

For more information

Visit www.sa.gov.au/concessions/pasrs

Email pasrs@sa.gov.au

Call the Personal Alert Systems Rebate Scheme line on 1300 700 169

A text telephone service available for the hearing and speech impaired by contacting TTY (08) 8226 6789